

Fleming-Neon Water Company

Water Quality Report 2024

Water System ID: KY0670279 Manager: Nathaniel Wilder 606-634-0295	CCR Contact: Nathaniel Wilder 606-634-0295	Mailing Address: P.O. Box 66 Neon, KY 41840	Meeting location and time: Fleming Neon City Hall 2nd Mondays at 6:00 PM
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Fleming Neon Water Company distributes treated water for the towns of Fleming-Neon, McRoberts, Haymond, Jackhorn, and Seco. Fleming Neon Water Company treats ground water from a well located in Sheasfork in the community of McRoberts. A Source Water Assessment indicates that the susceptibility to contamination is generally low. However, a few areas of concern have been identified including transportation corridors through the protection area, heating oil tanks, mining operations and other business activities that have the potential for release of hazardous chemicals. The complete Source Water Assessment Plan can be reviewed at the Fleming Neon City Hall. Fleming Neon also purchases water from Jenkins (Jenkins Lake) and Knott Co. Water Dist.(Carr Fork Lake). Source Water Assessments have been completed and the susceptibility of contamination for Carr Fork and Jenkins Lake is moderate. Activities which pose a threat to water quality include transportation corridors, mining activities, oil and gas wells, untreated sewage; and solid waste. These activities are of interest to the entire community because they could potentially affect your health and the cost of treating your water. The complete Source Water Assessment Plans are available for review at the respective water systems and Kentucky River Area Development District office in Hazard, KY.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects may be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and may pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants, such as viruses and bacteria, (sewage plants, septic systems, livestock operations, or wildlife). Inorganic contaminants, such as salts and metals, (naturally occurring or from stormwater runoff, wastewater discharges, oil and gas production, mining, or farming). Pesticides and herbicides, (stormwater runoff, agriculture or residential uses). Organic chemical contaminants, including synthetic and volatile organic chemicals, (by-products of industrial processes and petroleum production, or from gas stations, stormwater runoff, or septic systems). Radioactive contaminants, (naturally occurring or from oil and gas production or mining activities). In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water to provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Information About Lead:

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your local water system is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact your local water system. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Service Line Inventory Information: To address lead in drinking water, EPA requires that all community water systems develop and maintain an inventory of service line materials. We have completed a service line inventory (SLI) and it is available for review at our office located at City Hall, 1081 KY-317, Fleming Neon, KY 41840.

Lead Sample Results Availability Information: We are required to periodically sample water from customer taps to determine lead and copper levels. EPA sets the lead action level at .015 mg/L (15 ppb). For a water system to be in compliance, at least 90% of tap water samples must have lead levels below this limit. This report contains the 90th percentile and range of our most recent sampling. The individual results for each location sampled can be reviewed at our office located at City Hall, 1081 KY-317, Fleming Neon, KY 41840.

Some or all of these definitions may be found in this report:

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Below Detection Levels (BDL) - laboratory analysis indicates that the contaminant is not present.

Not Applicable (N/A) - does not apply.

Parts per million (ppm) - or milligrams per liter, (mg/l). One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) - or micrograms per liter, (µg/L). One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) - one part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - a measure of the radioactivity in water.

Millirems per year (mrem/yr) - measure of radiation absorbed by the body.

Million Fibers per Liter (MFL) - a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - a measure of the clarity of water. Turbidity has no health effects. However, turbidity can provide a medium for microbial growth. Turbidity is monitored because it is a good indicator of the effectiveness of the filtration system.

Variations & Exemptions (V&E) - State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Action Level (AL) - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system shall follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Spanish (Español) Este informe contiene información muy importante sobre la calidad de su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.

To request a paper copy call (606) 855-7916.

Regulated Contaminant Test Results Fleming-Neon Water Company							
Contaminant [code] (units)	MCL	MCLG	Report Level	Range of Detection	Date of Sample	Violation	Likely Source of Contamination
Inorganic Contaminants							
Barium [1010] (ppm)	2	2	0.025	0.025 to 0.025	Feb-23	No	Drilling wastes; metal refineries; erosion of natural deposits
Fluoride [1025] (ppm)	4	4	0.88	0.88 to 0.88	Feb-23	No	Water additive which promotes strong teeth
Nitrate [1040] (ppm)	10	10	0.25	0.25 to 0.25	Nov-24	No	Fertilizer runoff; leaching from septic tanks, sewage; erosion of natural deposits
Selenium [1045] (ppb)	50	50	4	4 to 4	Feb-23	No	Discharge from petroleum and metal refineries or mines; erosion of natural deposits
Disinfectants/Disinfection Byproducts and Precursors							
Chlorine (ppm)	MRDL = 4	MRDLG = 4	1.31 (highest average)	0.88 to 1.47	2024	No	Water additive used to control microbes.
HAA (ppb) (Stage 2) [Haloacetic acids] (Annual Sample)	60	N/A	3 (high site)	3 to 3 (range of individual sites)	2024	No	Byproduct of drinking water disinfection
TTHM (ppb) (Stage 2) [total trihalomethanes] (Annual Sample)	80	N/A	5 (high site)	5 to 5 (range of individual sites)	2024	No	Byproduct of drinking water disinfection.
			Average	Range of Detection			
Fluoride (added for dental health)			0.8	0.6 to 0.97			
Sodium (EPA guidance level = 20 mg/L)			122.0	122 to 122			

Secondary contaminants do not have a direct impact on the health of consumers. They are being included to provide additional information about the quality of the water.

Secondary Contaminant	Maximum Allowable Level	Report Level	Range of Detection	Date of Sample
Chloride	250 mg/l	5.1	5.1 to 5.1	Mar-24
Copper	1.0 mg/l	0.02	0.02 to 0.02	Mar-24
Corrosivity	Noncorrosive	-0.78	-0.78 to -0.78	Mar-24
Fluoride	2.0 mg/l	0.82	0.82 to 0.82	Mar-24
Iron	0.3 mg/l	0.098	0.098 to 0.098	Mar-24
pH	6.5 to 8.5	6.65	6.65 to 6.65	Mar-24
Sulfate	250 mg/l	402.8	402.8 to 402.8	Mar-24
Total Dissolved Solids	500 mg/l	838	838 to 838	Mar-24
Zinc	5 mg/l	0.069	0.069 to 0.069	Mar-24

Violations 2024-9528164, 2024-9528167, 2024-9528177, 2025-9528189

Fleming Neon Water Company recently failed to comply with a required testing procedure. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January, February, June, October of 2024 we did not complete all monitoring or testing for Total Coliforms, and therefore cannot be sure of the quality of your drinking water during that time. Every month we are required to take 3 samples for Total Coliform bacteriological analysis in the distribution system and report those results to the Division of Water by the tenth of the following month. We failed to take the proper number of samples in those months There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

For more information, please contact Nathaniel Wilder at 606-634-0295 or PO Box 66, Neon, KY 41840.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Violation ID 2024-9528169, 2024-9528172, 2024-9528174, 2024-9528180, 2025-9528184, 2025-9528187, 2025-9528191, 2025-9528193, 2025-9528197

Each month we are required to complete a Monthly Operation Report (MOR) and submit it to the Kentucky Division of Water by the tenth of the following month. This report includes daily testing results. We failed to submit our MORs March, April, May, July, August, September, October, November and December of 2024 report by the tenth of the following month. We have since returned to compliance. We are working to make sure we submit our documentation on time to the state each month.

Violation ID 2024-9528168, 2024-9528171, 2024-9528176, 2024-9528179, 2025-9528182, 2025-9528186, 2025-9528190, 2025-9528195, 2025-9528196

Our water system failed to comply with required testing procedures. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March, April, May, July, August, September, October, November and December 2024 we did not complete all monitoring by failing to report or correctly report testing results for chlorine. Therefore, we could not verify the quality of your drinking water to the primacy agency during that time.

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

We are required to collect samples and test for chlorine every day and report those results on a Groundwater Minimum Chlorine Residual Report Form within the Monthly Operation Report (MOR).

For more information, please contact Nathaniel Wilder at 606-634-0295 or P.O. Box 66, Neon, KY 41840.

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Violation ID 2024-9528170, 2024-9528173, 2024-9528175, 2025-9528185, 2025-9528188, 2025-9528192, 2025-9528194, 2025-9528198

For the months of March, April, May, July, August, September, October, November and December 2024 we failed to collect and report minimum daily chlorine residual samples throughout the distribution system on our Monthly Operating Reports. We are now recording the daily chlorine residuals at various points in our distribution system as required.

Violation ID 2024-9528178

Our water system failed to submit our Consumer Confidence Report (CCR) for 2023

Violation ID 2024-9528183

The EPA requires that public water systems receive sanitary surveys to make sure that the system can provide adequate, safe drinking water. Sanitary surveys are carried out to evaluate the capability of a drinking water system to consistently and reliably deliver an adequate quality and quantity of safe drinking water to the consumer, and the system's compliance with federal drinking water regulations. A sanitary survey was conducted on our water system on 8/16/2024 and significant deficiency(s) were determined. We failed to respond to the sanitary survey significant deficiency within the required 30 days as requested.

Our response was due on 10/14/2024 and was not received by the state.

For more information, please contact Nathaniel Wilder at 606-634-0295 or P.O. Box 66, Neon, KY 41840. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Regulated Contaminant Test Results Jenkins Water System (J) Knott Co. Water Dist. (K)								
Contaminant [code] (units)	MCL	MCLG	Source	Report Level	Range of Detection	Date of Sample	Violation	Likely Source of Contamination
Inorganic Contaminants								
Barium [1010] (ppm)	2	2	J=	0.049	0.049 to 0.049	2024	No	Drilling wastes; metal refineries; erosion of natural deposits
			K=	0.066	0.066 to 0.066	2024	No	
Fluoride [1025] (ppm)	4	4	F=	0.71	0.71 to 0.71	2024	No	Water additive which promotes strong teeth
			K=	0.67	0.67 to 0.67	2024	No	
Nitrate [1040] (ppm)	10	10	J=	0.218	0.218 to 0.218	2024	No	Fertilizer runoff; leaching from septic tanks, sewage; erosion of natural deposits
			K=	0.15	0.15 to 0.15	2024	No	
Disinfectants/Disinfection Byproducts and Precursors								
Total Organic Carbon (ppm) (report level=lowest avg. range of monthly ratios)	TT*	N/A	J=	1.66	1.00 to 3.24	2024	No	Naturally present in environment.
			K=	1.55	1.00 to 3.49	2024	No	
*Monthly ratio is the % TOC removal achieved to the % TOC removal required. Annual average must be 1.00 or greater for compliance.								
Other Constituents								
Turbidity (NTU) TT	Allowable Levels	Source	Highest Single Measurement	Lowest Monthly %	Violation	Likely Source of Turbidity		
* Representative samples Turbidity is a measure of the clarity of the water and not a contaminant.	No more than 1 NTU* Less than 0.3 NTU in 95% monthly samples	J=	0.08	100	No	Soil runoff		
		K=	0.089	100	No			