

**Some or all of these definitions may be found in this report:**

**Maximum Contaminant Level (MCL)** - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL)** - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG)** - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Below Detection Levels (BDL)** - laboratory analysis indicates that the contaminant is not present.

**Not Applicable (N/A)** - does not apply.

**Parts per million (ppm)** - or milligrams per liter, (mg/l). One part per million corresponds to one minute in two years or a single penny in \$10,000.

**Parts per billion (ppb)** - or micrograms per liter, ( $\mu\text{g/L}$ ). One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

**Parts per trillion (ppt)** - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

**Parts per quadrillion (ppq)** - one part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

**Picocuries per liter (pCi/L)** - a measure of the radioactivity in water.

**Millirems per year (mrem/yr)** - measure of radiation absorbed by the body.

**Million Fibers per Liter (MFL)** - a measure of the presence of asbestos fibers that are longer than 10 micrometers.

**Nephelometric Turbidity Unit (NTU)** - a measure of the clarity of water. Turbidity has no health effects. However, turbidity can provide a medium for microbial growth. Turbidity is monitored because it is a good indicator of the effectiveness of the filtration system.

**Variations & Exemptions (V&E)** - State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

**Action Level (AL)** - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system shall follow.

**Treatment Technique (TT)** - a required process intended to reduce the level of a contaminant in drinking water.

Spanish (Español) Este informe contiene información muy importante sobre la calidad de su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.



## North Water Plant

### *Water Quality Report For Water Treated in 2023*



Water System ID: KY0510188  
General Manager: Bart Boles  
270-826-2421  
CCR Contact: Josh Thompson  
270-826-2421

Mailing address:  
PO Box 42  
Henderson, KY 42419-0042

Meeting location and time:  
HWU Systems Operation Drive  
1383 Commonwealth Drive  
Third Monday each month at 4:30 PM

This report is designed to inform the public about the quality of water and services provided on a daily basis. Our commitment is to provide a safe, clean, and reliable supply of drinking water. We want to assure that we will continue to monitor, improve, and protect the water system and deliver a high quality product.

Henderson Water Utility strives to provide economical, dependable, and safe potable water, wastewater, and stormwater services to our customers through well maintained facilities, infrastructure, and a professional trained work force. In order to do so, Henderson Water Utility operates the North Drinking Water Treatment Plant located in Henderson, KY. The source for the North Plant is surface water from the Ohio River. The area around your water source is mostly residential but also contains some industrial activity. An analysis of the susceptibility of Henderson's Ohio River water supply to contamination indicates that this susceptibility is generally moderate. However, there are areas of high concern. Potential contaminant sources of concern include bridges, waste generators, transporters, landfills, railroad, row crop land, urban and recreational grass coverage, and sewer lines. Each of these are rated as high susceptibility because of the contaminant type, proximity to the intakes, and chance of release. The final Source Water Assessment Plan for this system has been completed and is contained in the Henderson County Water Supply Plan. The plan is available for inspection at HWU, or the GRADD office in Owensboro, KY.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects may be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and may pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants, such as viruses and bacteria, (sewage plants, septic systems, livestock operations, or wildlife). Inorganic contaminants, such as salts and metals, (naturally occurring or from stormwater

runoff, wastewater discharges, oil and gas production, mining, or farming). Pesticides and herbicides, (stormwater runoff, agriculture or residential uses). Organic chemical contaminants, including synthetic and volatile organic chemicals, (by-products of industrial processes and petroleum production, or from gas stations, stormwater runoff, or septic systems). Radioactive contaminants, (naturally occurring or from oil and gas production or mining activities). In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water to provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your local water system is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact your local water system. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Regulated Contaminant Test Results Henderson Water Utility North							
Contaminant [code] (units)	MCL	MCLG	Report Level	Range of Detection	Date of Sample	Violation	Likely Source of Contamination
E.coli Bacteria % positive samples	0%	0	1	N/A	2023	No	Human and animal fecal waste
Barium [1010] (ppm)	2	2	0.035	0.035 to 0.035	Feb-23	No	Drilling wastes; metal refineries; erosion of natural deposits
Fluoride [1025] (ppm)	4	4	0.62	0.62 to 0.62	Feb-23	No	Water additive which promotes strong teeth
Nitrate [1040] (ppm)	10	10	1.11	1.11 to 1.11	Feb-23	No	Fertilizer runoff; leaching from septic tanks, sewage; erosion of natural deposits
Disinfectants/Disinfection Byproducts and Precursors							
Total Organic Carbon (ppm) (measured as ppm, but reported as a ratio)	TT*	N/A	1.5 (lowest average)	0.59 to 2.29 (monthly ratios)	2023	No	Naturally present in environment.
*Monthly ratio is the % TOC removal achieved to the % TOC removal required. Annual average must be 1.00 or greater for compliance.							
Chlorine (ppm)	MRDL = 4	MRDLG = 4	1.70 (highest average)	0.43 to 2.4	2023	No	Water additive used to control microbes.
Chlorite (ppm)	1	0.8	0.60 (average)	0.34 to 0.62	2023	No	Byproduct of drinking water disinfection.
Chlorine dioxide (ppb)	MRDL = 800	MRDLG = 800	800	20 to 800	2023	No	Water additive used to control microbes.
HAA (ppb) (Stage 2) [Haloacetic acids]	60	N/A	35 (high site average)	15 to 44 (range of individual sites)	2023	No	Byproduct of drinking water disinfection
TTHM (ppb) (Stage 2) [total trihalomethanes]	80	N/A	44 (high site average)	18 to 57 (range of individual sites)	2023	No	Byproduct of drinking water disinfection.
Household Plumbing Contaminants							
Copper [1022] (ppm) Round sites exceeding action level 0	AL = 1.3	1.3	0.061 (90 <sup>th</sup> percentile)	0.007 to 0.106	Jul-21	No	Corrosion of household plumbing systems
Lead [1030] (ppb) Round 1 sites exceeding action level 0	AL = 15	0	0 (90 <sup>th</sup> percentile)	0 to 2	Jul-21	No	Corrosion of household plumbing systems
Other Constituents							
Turbidity (NTU) TT * Representative samples	Allowable Levels		Highest Single Measurement	Lowest Monthly %	Violation	Likely Source of Turbidity	
Turbidity is a measure of the clarity of the water and not a contaminant.	No more than 1 NTU* Less than 0.3 NTU in 95% of monthly samples		0.068	100	No	Soil runoff	
Fluoride (added for dental health)			Average	Range of Detection			
			0.7	0.17 to 0.84			

To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

The data presented in this report are from the most recent testing done in accordance with administrative regulations in 401 KAR Chapter 8. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data in this table, though representative, may be more than one year old. Copies of this report are available upon request by contacting our office during business hours.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. We found E. coli bacteria, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

During the past year we were required to conduct two Level 1 assessments. Two Level 1 assessments were completed. In addition, we were required to take four corrective actions and we completed four of these actions.

During the past year one Level 2 assessment was required to be completed for our water system. We were required to complete a Level 2 assessment because we found E. coli in our water system. One Level 2 assessment was completed. In addition, we were required to take three corrective actions and we completed three of these actions.

During the time that we had coliforms and E.coli detects in our routine samples the person responsible for collection and analysis of those samples was off on maternity leave. Follow-up samples and investigations indicated that proper collection of samples and lab procedures were not conducted, causing false positives. This issue has been resolved.

## Our Mission

The Henderson Water Utility takes pride in being your local water company. We are committed to conserving our most precious natural resource and to continually deliver on our promise to ensure our customers have a high-quality affordable and dependable water supply. We will commit to provide reliable service to our customers as we manage our infrastructure to meet present and future needs of our customers and the community.